

Frequently Asked Questions

[Can I join any gymnastics club and become a Welsh Gymnastics and British Gymnastics member?](#)

To obtain Welsh Gymnastics and British Gymnastics membership, gymnasts need to be offered a place at a Welsh Gymnastics and British Gymnastics registered club. Once you have been offered a place, your club will provide all the information needed to complete the Welsh Gymnastics and British Gymnastics membership process directly with us.

[Why do I have to register membership directly with Welsh Gymnastics and British Gymnastics as well as my club?](#)

There is a significant change to the current legislation regarding data protection, the General Data Protection Regulation (GDPR), which is set to become adopted by UK Law. The GDPR means some significant changes to the way organisations can obtain, use and retain data in their day-to-day work.

It is due to this change in legislation that individuals must complete their membership directly with Welsh Gymnastics and British Gymnastics and not via their club.

[What are the benefits of a Welsh Gymnastics and British Gymnastics membership?](#)

Whether you are just starting out, or have been involved in gymnastics for some time, there is a whole range of benefits to being a part of the Welsh Gymnastics and British Gymnastics community; from the fundamentals of a comprehensive insurance package, including personal accident cover, to discounts and special access to tickets for our calendar of spectacular events. There are also some great benefits outside of the club, such as member discount on British Gymnastics GymShop, with a great range of merchandise and clothing. For the non-gymnasts in the family, membership also has the benefits of excellent discounts on admission to Merlin destinations such as LEGOLAND, Warwick Castle, Madame Tussauds, Alton Towers Resort, SEA LIFE Centres and many more! And if you want to make a weekend of it you also get special rates with IHG® Hotels across the UK. - anything more (WG specific)

[What if the gymnast is under 16 years old?](#)

If the gymnast is under 16 years old, a parent or guardian will need to complete the membership process on the gymnast's behalf. Only a person with parental responsibility can legally provide their details and consent on their behalf. If a grandparent or other family member is the legal guardian or has parental responsibility, then they will be able to complete the membership process but otherwise, this won't be possible.

How does my club know I have completed the Welsh Gymnastics and British Gymnastics membership process?

During our membership process, we'll ask you to tell us which club you attend. Once you have completed the membership process online in our website, we will instantly notify your club. If you have any issues, British Gymnastics Customer Service are here to help on 0345 129 7129.

What if our classes start in September 2017 but the Welsh Gymnastics and British Gymnastics membership system isn't launched until October 2017?

For the 2017-18 membership year only, we will provide insurance cover for classes that start in September 2017, prior to the new online process being launched and available 1st October.

Do I receive a membership card?

Once you have completed our membership process online, we will send you a confirmation email. This will also contain a link to a download a digital membership card which you can download if you like. We will also send a Welsh Gymnastics and British Gymnastics Member Pack which will be posted to the address you gave us when you created your membership. Your pack contains a physical membership card as well as your membership booklet and membership gift. Please allow 6-8 weeks for delivery.

Why does my club charge a club membership fee?

There are many different types of gymnastics clubs across the UK, from small volunteer-led organisations to larger purpose built facilities, from charities to community clubs. The one thing they have in common is that there is an amount of administration that must be carried out to make sure the club runs smoothly and everyone can take part. This could be dealing with class fees, completing competition entries or running committee meetings. To make sure clubs can do this well, many charge a small annual administration fee at the start of the membership year. Where this may previously have been collected alongside your Welsh Gymnastics and British Gymnastics membership fee, clubs will now be collecting this separately.

As a parent, can I register multiple members at the same time?

From October 1st 2017, our new online join and renew membership process will be live and it will be possible to complete the process for multiple members at the same time. The process will enable a parent or guardian to create a 'master' account and then attach multiple members to that account. This will mean parents/guardians, including those who coach or carry out a club role, can pay for all memberships in one transaction and only need to input personal information, such as their address, once.

If I decide not to continue taking part in gymnastics, can I obtain a refund?

New participants are entitled to two free taster sessions and then have the option of taking out Welsh Gymnastics and British Gymnastics membership. Welsh Gymnastics and British Gymnastics membership once paid is non-refundable .

I have been out of sport for some time, am I considered to be a new member?

If you have been out of the sport for less than a full membership year, your membership will be treated as continuous and will be back-dated to the start of that membership year when you renew. If you have been out of the sport for one full membership year you will be able to renew online. Members who have been out of the sport for more than two full membership years will need to 'join' rather than 'renew' their membership.

Does my Welsh Gymnastics and British Gymnastics membership cover me to attend more than one club?

If both clubs are Welsh Gymnastics and British Gymnastics registered clubs, you will be considered a Welsh Gymnastics and British Gymnastics member at both clubs. However, each club may have their own club membership fee which is separate. You may find both clubs ask you to complete the Welsh Gymnastics and British Gymnastics membership process. However, if you've already done this, you won't need to repeat it, simply show the club confirmation of your membership by showing your confirmation email or your digital membership card, if you downloaded it.

My club has told me my membership needs to be upgraded, what should I do?

Clubs can upgrade a membership on behalf of a member or their parent or guardian. After 1st October 2017, members can also log in to their member account online and upgrade the membership themselves.